

REPORT TO CABINET

REPORT OF: Director of Operational Services

REPORT NO. DOS 274

DATE: 7th March 2005

TITLE:	Performance Management – New Local Indicators/Measures 2005/06
FORWARD PLAN ITEM:	Best Value Performance Plan 2005/06

COUNCIL AIMS/PORTFOLIO HOLDER NAME AND DESIGNATION:	Councillor Linda Neal – Leader Performance Management
CORPORATE PRIORITY:	ALL
CRIME AND DISORDER IMPLICATIONS:	Some indicators are linked to Crime & Disorder related matters
FREEDOM OF INFORMATION ACT IMPLICATIONS:	None
BACKGROUND PAPERS:	Best Value Performance Plan 2004/05 CEX 257 Report to Council 28 th October 2004 DOS 266 Report to Cabinet 10 th January 2005

1. INTRODUCTION

The on-going development of our performance management arrangements requires new local indicators/measures to better reflect our priorities. At its meeting on 10th January 2005 Cabinet members approved a draft set of indicators/measures and 3-year targets and asked that:

- the Development and Scrutiny panels (DSPs) review them during the next cycle of meetings
- the LSP be asked to comment and
- the indicators be consulted upon during the recent round of Local Area Assembly meetings.

2. RECOMMENDATIONS

Cabinet are requested to agree the set of indicators/measures and associated targets, having regard for the comments made during the requested consultation period, for use in the Council's performance monitoring and reporting for 2005/06 and to authorise their inclusion in the Council's 2005/06 Best Value Performance Plan.

3. DETAILS OF REPORT

There are already a large number of national indicators in existence that the Council has to monitor against and report on but not all these indicators are useful measures to help South Kesteven District Council monitor its performance against its own priorities. The attached sheets (appendix A) contain a mix of nation and local performance measures which will assist that.

The following observations/comments were received during the consultation period:

Communications & Engagement DSP regarding Communications – Priority B

a) The Local Indicator regarding the number of editions of Districtline issued for 2005/06 be changed from 3 to 4, to ensure that service delivery continues and that goal posts are not moved; and

b) The Local Indicator regarding the percentage of new applicants for housing from ethnic backgrounds be removed from the public domain, to avoid misinterpretation of the meaning behind this target.

Environment DSP regarding Street Scene - Priority A

c) The target for the Satisfaction with street scene by TCMPs to be amended to 80% for 2005/06, 82% for 2006/07 and 84% 2007/08.

Cabinet are requested to determine whether or not to amend these three indicators (shown as asterisked on the attached sheet) following the above observations.

4. OTHER OPTIONS CONSIDERED AND ASSESSED

The existing set of national best value performance indicators does not provide sufficient coverage for the Council to effectively measure its progress against its own priorities.

5. COMMENTS OF DIRECTOR OF FINANCE AND STRATEGIC RESOURCES

As a member of the Council's Corporate Management Team I have been involved in the development of the proposed local indicators

6. COMMENTS OF CORPORATE MANAGER, DEMOCRATIC AND LEGAL SERVICES (MONITORING OFFICER)

Same as the Director of Finance & Strategic Resources

7. CONTACT OFFICER

Kevin Martin
Business Services Manager
Telephone: 01476 406211
E-Mail: k.martin@southkesteven.gov.uk